

OneApp Agency System Requirements

	DATABASE HOST	CLIENT
Processor	1.5 GHz (2 GHz or higher recommended)	1.5 GHz or higher
RAM	1 GB (2 GB recommended)	1 GB
Hard Disk Space	2 GB	1 GB
Operating System	Windows XP SP3 Windows Vista SP1 or later Windows 7 Windows Server 2003 SP2 Windows Server 2008 Windows Server 2008 R2	Windows XP SP3 Windows Vista SP1 Windows 7
Database Software	Microsoft SQL Server 2005, 2008 or 2008 R2	N/A
Prerequisite Software	Microsoft .NET Framework 4.0	Microsoft .NET Framework 2.0 Microsoft .NET Framework 4.0 Adobe Acrobat Pro or Adobe Reader
Scanning Software	N/A	Adobe Acrobat Pro
Scanner	N/A	Required for scanning forms and images
Internet Connectivity	Required to obtain licensing	Required to obtain licensing
PREMIUM TOOLS		
Microsoft Office	N/A	Microsoft Office 2003, 2007 or 2010

The **.NET Framework** is a component of the Microsoft Windows® operating system used to build and run Windows-based applications. For more information about the .NET Framework, visit: <http://www.microsoft.com/net>

Adobe Acrobat Pro is required for workstations to scan, design, view, and complete forms through OneApp Agency. Adobe Acrobat is a third party software developed by Adobe Systems Incorporated. SyMplify Technologies does not distribute, license, or sell Adobe Acrobat. You can learn more or purchase Adobe Acrobat from: <http://www.adobe.com/products/acrobatpro/>.

Adobe Reader is required for workstations to view and complete forms through OneApp Agency. Adobe Reader is a third party software developed by Adobe Systems Incorporated. SyMplify Technologies does not distribute or license Adobe Reader. You can learn more or download Adobe Reader from: <http://www.adobe.com/products/reader/>

Scanners are required to scan the forms and supporting agency documents. Scanners must be compatible with Adobe Acrobat Pro software.

Microsoft Office is required if licensed for the *ExportTool*, a OneApp Agency premium tool. Office is also required for the contact import feature.

Note: The hardware, software, and other materials required pursuant to this Exhibit are to be provided by Licensee at its own expense. They must be installed and in working order prior to Software System installation. SyMplify Technologies strongly recommends having a backup plan in place to preserve critical database files. System requirements are subject to change without notice. All trademarks are property of their respective owners. It is important to keep your computer updated with Microsoft Windows® critical updates.

NoPen/ OneApp Web System Requirements

	WEBSITE HOST	CLIENT
Processor	1.5 GHz (2 GHz or higher recommended)	<i>See requirements for supported browsers</i>
RAM	1 GB (2 GB recommended)	
Hard Disk Space	2 GB	
Operating System	Windows Server 2003 SP2 Windows Server 2008 Windows Server 2008 R2	
Internet Connectivity	Required to obtain licensing	
Application Framework	Microsoft .NET Framework 3.5 SP1	Microsoft Silverlight
Internet Services / Browser	IIS 6.0 or IIS 7.0 with ASP.NET	Internet Explorer 6 or higher, Mozilla Firefox, Opera or Google Chrome

NoPen and OneApp Web, OneApp Agency premium tools, require additional Application Framework and Internet Services to function. Both are web-based applications that require a properly configured web server with direct access to the OneApp Agency databases. For external access, a registered public URL is required with public DNS settings configured to point the URL to the static IP address of the web server. If the web server is behind a firewall (recommended), that firewall will have to be configured with the public URL to allow access to the web server. If you have an SSL certificate (recommended), the firewall and web server will have to be configured to use that certificate.

Microsoft Internet Information Services (IIS) is a set of Internet-based services for servers created by Microsoft for use with Microsoft Windows®. IIS is required only if licensed for NoPen or OneApp Web. For more information about IIS, please visit: <http://www.iis.net>

Microsoft Silverlight is a web application framework. Silverlight can be downloaded and installed on-demand when running NoPen or OneApp Web and does not necessarily have to be installed beforehand. For more information about Silverlight, please visit: <http://www.silverlight.net>

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